

# IMPROVED FIRE RETARDANT (FR) SERVICES FROM ARCH



## HELP US TO HELP YOU GET A RED HOT RESPONSE!

Please Note: Although still trading as Arch Timber Protection, as from October 21st 2011 Arch is now part of Lonza - one of the world's leading suppliers to the pharmaceutical, healthcare and life science industries. Look out for the new Lonza signage when visiting our sites.



### Please supply the following information on your order to us to ensure prompt processing:

1. Your Arch Quote REF NO. (where applicable).
2. Which FR treatment is required: DRICON / NON COM Exterior.
3. Fire performance required:
  - Euroclass B or C for general construction timbers / plywood
  - For temporary construction, railway / London Underground or MOD timbers - please call us to confirm performance required.
4. For **PLYWOOD**: state species / thickness / sheet size / whether boards are to be air dried or kiln dried following impregnation / Stick mark free face (where applicable).
5. For **TIMBER**: state species / fin section size(s) (include laid size if applicable) / quantities/ treatment rate (or supply and treatment rate if applicable) / Stick mark free face (where applicable).

Please include a profile drawing indicating the face of your timber. As standard the back face of fire treated, kiln dried timber will have stick marks.
6. Transport costs (if applicable) and delivery address.
7. Lead time quoted.
8. State whether a) material is to be coated or b) material is **NOT** to be coated after fire treatment.

### DELIVERIES & COLLECTIONS

1. All deliveries and collections of timber to/from our Castleford treatment plant need to be accompanied with the relevant paperwork clearly itemising material species, sizes and quantities to ensure efficient processing to enable us to maintain a high level of service to you.
2. We request advance notification of order deliveries / collections relating to our Castleford FR treatment plant. Please call a member of our FR customer service team to advise you on your intended delivery / collection dates / times. *Please note:* our last delivery /collection times: Mon-Thur: 3pm Fri: 11.30am

**FR Customer Services - Telephone: 01977 714138 Email: sarah.allen@lonza.com**

### HEALTH & SAFETY

It is vitally important that all deliveries of timber packs sent for treatment must be securely banded/fastened to help prevent movement and spillage. This particularly applies to species which have natural 'slippery' features, such as Larch.

## WANT A QUOTE?

Use our on-line enquiry/quote form to ensure you supply us with all the required information...



### VISIT

[www.archtp.com/Products/FireRetardantProtection/default.htm](http://www.archtp.com/Products/FireRetardantProtection/default.htm)

### OR

[www.archtimber.co.uk/fr\\_enquiryquoterequest.htm](http://www.archtimber.co.uk/fr_enquiryquoterequest.htm)



**Arch  
Timber  
Protection**