



**Arch
Timber
Protection**

Quality Policy

Arch Timber Protection maintains a Quality Management System to ensure that its products and services are of a consistent high quality to satisfy our customers' requirements and thus ensure our own and our customers' long-term success. In addition, all our systems are focussed towards meeting the requirements of national and international standards and environmental requirements.

We are committed to complying with these requirements and continually assess and, where necessary, improve the effectiveness of our Quality Management System through customer feedback and management review.

Arch Timber Protection has been ISO 9001 certified since 1988, and gained certification to the new standard ISO 9001:2008 in September 2009.

The scope of our certification covers:

- The product development and supply of toll manufactured chemical specialities relating to the protection of timber and wood based materials to improve their durability. The controlled treatment of timber and wood based materials with chemical specialities to improve their durability.

The support and participation of every employee is essential to achieve and maintain our ISO 9001 registration and all staff will receive appropriate training for this purpose.

A handwritten signature in black ink that reads "David Lewis." The signature is written in a cursive, flowing style.

Dr. David Lewis
Business Director

January 2010



Certificate No. FM 01636